

APPENDIX 4

PI Ref No	PI Description	Responsible Officer	Pref Out	Actual 07/08	Q1 Actual	Target Sep	Actual Sep	Target 08/09	Traffic Light
Theme 1: One Tower Hamlets									
BV009, RES034	Percentage of council tax collected.	Paul McDermott	High is Good	94.71	30.09	55	54.87	96.5	RED
Monthly Performance: In year collection performance is marginally behind the target after six months, it is 0.8% higher than at the same point last year.									
BV010, CE035	Percentage of Non-domestic Rates Collected	Paul McDermott	High is Good	99.7	33.51	54	59.74	98	GREEN
BV014, RES003	Percentage of early retirements (excluding ill-health retirements) as a percentage of the total workforce.	Deb Clarke	Low is Good	0.66	0.26	0.15	0.49	0.3	RED
Monthly Performance: Year to date actual number of early retirements which include efficiency savings and redundancy of staff over the age of 50 but below normal retirement age are: Teachers - 10, Borough - 22 Total 32. For the Borough, this is mainly due to the setting up of the THH (ALMO), that accounts for 17 of the early retirements. This is a one off situation but does mean that we are already over target for the year and cannot achieve target. Setting aside Teachers and Housing/THH early retirements, all other early retirements are very low.									
BV015, RES004	Percentage of employees retiring on grounds of ill health as a percentage of the total workforce.	Deb Clarke	Low is Good	0.14	0	0.07	0.09	0.13	AMBER
Monthly Performance: Actual number of ill health retirements for year is 2 for schools and 4 for borough staff; total 6 ill health retirements. Although slightly higher than estimate for Q2, year end target remains achievable. However, it must be noted that with the new ill health retirement arrangements under LGPS changes, it is currently unclear how this will impact on ill health retirements. Also, with new three tier arrangements, there is a case for changing the definition or splitting out the different tiers as only 2 of the 3 new tiers allow for permanent payment of ill health retirement payments. The latter is a restricted payment period.									
BV016a, CE005, RES005	Percentage of staff declaring that they meet the Disability Discrimination Act disability definition,	Deb Clarke	High is Good	4.7	4.8	5.1	4.55	5.5	RED
Monthly Performance: Drop between July and Aug directly and wholly attributed to removing housing stats from the results. As an area, housing had a very high volume of employees who had declared whether or not disabled and also had a high percentage of staff with a disability. This has impacted on the corporate results.									
BV017a, CE063a, RES006	Percentage of authority employees from minority ethnic communities as a percentage of the total workforce.	Deb Clarke	High is Good	46.79	46.77	47	47.19	47	GREEN
BV076b	Number of benefit fraud investigators employed, per 1,000 caseload.	Steve Hill	None	0.29	0.32	0.29	0.33	0.29	GREEN
BV076c	The number of Housing Benefit and Council Tax Benefit (HB/CTB) fraud investigations carried out by the Local Authority per year, per 1,000 caseload.	Steve Hill	None	26.02	5.59	17	12.07	34	RED
Monthly Performance: BV076C - is off target because of the impact of the DWP/LA data exchanges ceasing (following the nationwide loss of sensitive Child Benefit data) and this filtering through. Data matches have now resumed and we are already seeing increased activity - however, it is not the number of investigations but the quality of those investigations and their results (BV076D) which is the key indicator for Counter Fraud and we are on target for achieving our Prosecutions and Sanctions BVPI despite the suspension of data exchanges. We hope that performance for this BVPI will improve before the end of the year but we anticipate all Authorities will be in a similar position in terms of BV076C performance.									

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BV076d	The number of Housing Benefit and Council Tax Benefit (HB/CTB) prosecutions and sanctions, per year, per 1,000 caseload, in the Local Authority area.	Steve Hill	None	5	1.38	2.25	2.31	4.5	GREEN
BV078a, SP218	Average time for processing new housing benefit and council tax benefit claims (days).	Steve Hill	Low is Good	24.63	23.92	24.6	23.64	24.6	GREEN
National179, RES008	Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year	Alan Finch	High is Good	4296000			6635000		
RES061	Percentage of staff from workforce - Bangladeshi	Deb Clarke	High is Good		21.43	19.5	23.7	19.5	GREEN
SP501, THI031	Budget Performance	Alan Finch	Low is Good	-7,576,000	-1566000	0	-1566000	0	GREEN

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Theme 2: A Great Place to Live									
BV066a, CPAH06	Local authority rent collection and arrears: proportion of rent collected.	Jackie Odunoye	High is Good	98.1	100.98	99.92	99.65	99.92	RED
Monthly Performance: Whilst performance for this indicator is below target it has vastly improved from previous months. With focused monitoring of this indicator both across and in month it is hoped that performance will be on track by Q3.									
BV179, CPAE22	Percentage of standard searches carried out in 10 working days.	Michael Kiely	High is Good	99.98	92.19	100	98.92	100	RED
Monthly Performance: Lower responses from departments completing the return had caused performance below target. Whilst performance for this indicator is below target it has vastly improved from Q1. Increased monitoring of those teams carrying out searches have contributed to this outcome and it is hoped that performance will be on track by Q3.									
BV212, CPAH08, SP204, THI007	Average time taken to re-let local authority housing.	Jackie Odunoye	Low is Good	33.99	31.85	31	35.76	31	RED
Monthly Performance: September's performance was an improvement on August's but still below target. This area of the service has been recognised as needing some external support, and an externally commissioned voids review is now underway and due to report towards the end of this month.									
BV215a	The average number of days taken to repair a street lighting fault, which is under the control of the local authority - non DNO -	Heather Bonfield	Low is Good	2.28	0.17	0.18	0.44	0.18	RED
Monthly Performance: Very minor administrative delays caused by familiarisation with new ordering and payment system. Performance is very high. Variance against the target at this level is fractional.									
CPAH04, SP203, THI006	Percentage of urgent repairs completed in government time limits	Jackie Odunoye	High is Good	97.67	97.68	98	98.3	98	GREEN

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CPAH05	Average time for non-urgent repairs	Jackie Odunoye	Low is Good	8.05	8.07	7.2	7.63	7.2	RED
Monthly Performance: A fall in performance during the summer was caused by a backlog of non-urgent repairs being completed by our partner contractors. The backlog is now largely cleared and performance has again improved following the measures that have been introduced. These measures include greater scrutiny on this indicator and regular meetings with the contractors focusing on performance. This indicator will continue to be closely monitored and is expected to achieve target in the next few months.									
D&R03b	Percentage of social rented housing completions for family housing	Jackie Odunoye	High is Good		N/R	25	32	25	GREEN
D&R04	Percentage of intermediate and market housing completions for family housing	Jackie Odunoye	High is Good		N/R	N/R	4.24	12	
Awaiting comment									
D&R10	% of repairs complete right first time	Jackie Odunoye	High is Good	78.3		80	77	80	RED
Monthly Performance: The performance for September is a vast improvement and is the result of a number of measures taken in liaison with the contractors. This includes telephone calls to the resident on the day of the appointment to check whether the work has been completed correctly and the appointment kept. In view of the improvement in performance the independent company that carry out the checks was asked to check their data. They have now confirmed that it is accurate.									
National157a	Processing of planning applications within 13 weeks for Major applications	Michael Kiely	High is Good	56.92	37.5	60	58.83	60	RED
Monthly Performance: LBTH receives a comparatively large number of major (large-scale; +100 units) planning applications which are more complex in arriving to a decision, often needing liaison with GLA. This increases the length of time necessary to decide on the outcome and has historically hindered performance. With these larger or more contentious applications Planning Performance Agreements (PPA) are now being used which agree an extended time limit and thus elimination from this indicator, improving the overall score. Clarification is being sought on whether PPA's are being omitted from this indicator and steps taken to ensure these applications are excluded from the calculation within the next quarter, with a view to demonstrating a progress towards the 08/09 target by year end									
National157b	Processing of planning applications within 8 weeks for Minor applications	Michael Kiely	High is Good	84.4	80.19	81	86.57	81	GREEN
National157c	Processing of planning applications within 8 weeks for Other applications	Michael Kiely	High is Good	86.6	85.06	86	90.59	86	GREEN
National191	Residual household waste per household	Heather Bonfield	Low is Good		173.94	330	347.91	660	RED
Monthly Performance: The introduction of the food waste collection was delayed to September following consultation and feedback from members. This has impacted on first half performance. Garden and food waste collection are now in place and being supported by the launch of the Corporate Recycling Campaign. Actions in the Recycling Improvement Plan are also expected to address performance in this area. The introduction of schools' food waste recycling source is being accelerated.									
National193	Percentage of municipal waste land filled	Heather Bonfield	Low is Good		87.95	87	87.19	85	AMBER
Monthly Performance: This is a fractional overshoot of the target, with no strategic implications.									
SP205	Percentage of residents satisfied with the Council's repairs service	Jackie Odunoye	High is Good	86.29		88	83	88	RED
Monthly Performance: The performance for September is a vast improvement and is the result of a number of measures taken in liaison with the contractors. This includes telephone calls to the resident on the day of the appointment to check whether the work has been completed correctly and the appointment kept. In view of the improvement in performance the independent company that carry out the checks was asked to check their data. They have now confirmed that it is accurate.									

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Theme 3: A Prosperous Community									
D&R01	No. residents assisted into sustainable employment by Skillsmatch	Sue Hinds	High is Good		98	133	148	600	GREEN
National073, Priority3004	Achievement at level 4 or above in both English and Maths at Key Stage 2	Helen Jenner	High is Good	72		79	72.2	79	RED
Monthly Performance: This result is a provisional result published by the DCSF 09/09/08 and results may change following updates between schools and DCSF- we expect the final result to be up to 2 percentage points higher. The result for this indicator is collected annually.									
National074, Priority3005	Achievement at level 5 or above in both English and Maths at Key Stage 3	Carmel Littleton	High is Good	58		71	55.9	71	RED
Monthly Performance: This is a provisional result dated 30/09/08 as published by DCSF but are subject to change as results are being validated by DCSF, schools and LA's. We expect the final results to be up to 2 percentage points higher. This result is collected annually.									
National075, Priority3006	Achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths	Carmel Littleton	High is Good	36.5		43	40	43	RED
Monthly Performance: 40% is the academic year 2007/08 (financial year 2008-09) results for achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths. This result is a provisional result published by the DCSF 09/09/08 and it is subject to change as results may change following updates between schools and DCSF. We expect final results to be up to 2 percentage points higher. This result is an improvement of 3.5% compared to last year's result which is almost 10 times the national improvement rate.									
National083, Priority3014	Achievement at Level 5 or above in Science at Key Stage 3	Carmel Littleton	High is Good	59		71	51.7	71	RED
Monthly Performance: This is a provisional result for academic year 2007/08 (Financial 2008/09). This result is subject to change following any result updates between schools, LA's and DCSF. This result is collected annually.									
National084, Priority3015	Achievement of 2 or more A* - C grades in Science GCSEs or equivalent	Carmel Littleton	High is Good	46.9		48	49	48	GREEN
National085a	Post-16 participation in physical sciences A Level Physics	Carmel Littleton	High is Good			49	29	49	RED
Monthly Performance: This is a provisional result from the National Pupil Database (EPAS Post-16 provisional scores for both schools and Tower Hamlets College). We are not able to make a judgement regarding performance at this stage because we are waiting for Tower Hamlets College to confirm the target setting figures for the next three years. LA and Tower Hamlets College are still negotiating targets and no agreement has been reached. The current targets were set by Research & Performance team and are provisional.									
National085b, Priority3017	Post-16 participation in physical sciences A Level Chemistry	Carmel Littleton	High is Good			102	86	102	RED
Monthly Performance: This is a provisional result from the National Pupil Database (EPAS Post-16 provisional scores for both schools and Tower Hamlets College). We are not able to make a judgement regarding performance at this stage because we are waiting for Tower Hamlets College to confirm the target setting figures for the next three years. LA and Tower Hamlets College are still negotiating targets and no agreement has been reached. The current targets were set by Research & Performance team and are provisional.									
National085c, Priority3018	Post-16 participation in physical sciences A Level Mathematics	Carmel Littleton	High is Good			99	105	99	GREEN

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National088, Priority3021	Percentage of schools providing access to extended services	Mary Durkin	High is Good	48		77	87.5	77	GREEN
National089a, Priority3022	Reducing the number of failing schools - Reduction of number of schools judged as requiring special measures and improvement in time taken to come out of the category	Helen Jenner	Low is Good	0		0	0	0	GREEN
National092, Priority3026	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest	Helen Jenner	Low is Good	40.7		31.8	37.3	31.8	RED
Monthly Performance: This result is provisional and is subject to change following result updates between schools, LA's and DCSF. This result is collected annually.									
National103a	Percentage of final statements of special education need issued within 26 weeks excluding exception cases as a proportion of all such statements issued in the year.	Helen Jenner	High is Good	N/A		100	97.5	100	AMBER
Monthly Performance: We did not meet this target. Why: The target for this PI is 100% which is missed if even 1 statement is issued beyond the 26 week deadline. This is the first year for collecting this PI, and it included assessments that were started from the middle of last year when this target was not formally monitored allowing for more flexibility in meeting parents request for school placements and changes to the proposed statement. This flexibility has meant a significantly lower number of tribunals in Tower Hamlets than in other authorities. However, this flexible approach takes time in order to arrange meetings with parents and some of these cases have carried over into this years return. The deadline was missed for 2 statements. What: The time deadlines for all assessment is strictly monitored, and with the exception of a few very difficult cases, they will all be finalised within 26 weeks. Whether: As stated above, once a deadline is missed for just 1 statement, then this target cannot be met. However, the performance of this target should not decrease any further. When: This target should be met by next year 2009.									
National103b	Percentage of final statements of special education need issued within 26 weeks as a proportion of all such statements issued in the year.	Helen Jenner	High is Good	N/A		75	66.4	75	RED
Monthly Performance: As of October 2008, 66.4% of final statements of special education need issued within 26 weeks as a proportion of all such statements issued in the year. We did not meet our target. Why: This performance indicator (PI) suffers significantly from the same issues as 103a, specifically the element of assessment started last year. This is especially relevant as it excludes those cases where an allowable exception can be claimed. Finishing assessments and finalising statements before receiving all the advice from professional may lead to a statement being declined or the provision in the statement not being totally accurate for the pupils needs. These are the areas that would have previously been discussed with parents before the statement was finalised. What: There is continuous communication with the various Professionals (especially the Health Services) to help improve the number of cases where advice is submitted within timescales. We are no longer waiting for outstanding advice (unless considered specifically essential to the pupils condition) and are progressing assessments and finalising statement within time limits. Whether: Every statement issued within the deadline will improve the performance of this PI. Given the number of statements currently being issued this PI should come close to target this year. When: As stated above, the performance of this PI should come close to target this year, and be improved for next year onwards.									
National104	The Special Educational Needs (SEN)/non-SEN gap – achieving Key Stage 2 English and Maths threshold	Helen Jenner	Low is Good	38.9		38.5	45	38.5	RED
Monthly Performance: This result is provisional and is subject to change following updates between schools, LA's and DCSF.									
National114	Rate of permanent exclusions from school	Helen Jenner	Low is Good			0.1	0.1	0.1	GREEN

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SP308, THI022	Percentage of young people in Tower Hamlets aged 16-24 claiming unemployment-related benefits	Sue Hinds	Low is Good	18.2	17.5	15	20.6	15	RED
Monthly Performance: This represents a 3.1 percentage point increase since the previous quarter. In this time period the Inner London average has climbed 1.2 percentage points to 13.5 representing a broader London trend influenced by factors such as school leavers entering the market and being unable to find employment.									
Priority314	Number of under 16s who are active users of the Idea Stores and libraries	Judith St John	High is Good	16008	12,671	13,480	13,025	14405	RED
Monthly performance: End September actuals within 3% of end September target. Over 1,400 children under 16 became members in July and August. Borrowing pattern of these children will be tracked and new joiners will be contacted regularly to embed regular Idea Store use. These children have been invited to contribute to the new online children's newsletter launched this month.									

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Theme 4: A Safe and Supportive Community									
BV218a	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification	John Chilton	High is Good	99.46	100	99.5	99.68	99.5	GREEN
BV218b, LAA122	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle	John Chilton	High is Good	99.12	98.1	99.5	98.01	99.5	AMBER
Monthly Performance: Half year performance represents 2 failures in 101. For these failures the tow truck used to remove vehicles had mechanical failure and broke down. The service is looking into potential arrangements for back-up vehicles if mechanical problems recur.									
CPAE30	Consumer satisfaction with trading standards service.	Bryan Jones	High is Good	83.14	n/a	85	92	85	GREEN
CPAE32	Trading standards, visits to high-risk premises.	Colin Perrins	High is Good	100	19	50	51	100	GREEN
CPAE33a	Trading standards, levels of business compliance, high-risk premises.	Colin Perrins	High is Good	89.8	88	46.5	71	93	GREEN
CPAE33b	Trading standards, levels of business compliance, medium-risk premises.	Colin Perrins	High is Good	91.42	86.8	46.5	60	93	GREEN
CPAE33c	Trading standards, levels of business compliance, low-risk premises.	Colin Perrins	High is Good	93.62	83	46.5	66	93	GREEN
National020	Number of 'Assaults with less serious injury' (including racially and religiously aggravated) offences per 1,000 population as a proxy for alcohol related violent offences	Andy Bamber	Low is Good	N/A	680	N/A	1158	n/a	
National028	Number of serious violent knife crimes per 1,000 population (Delayed Until 09/10)	Andy Bamber	Low is Good		0.48	1.02	1	2.03	GREEN
National029	Number of gun crimes per 1,000 population	Andy Bamber	Low is Good		17	38.48	27	76.95	GREEN

PI Ref No	PI Description	Responsible Officer	Pref Out	Actual 07/08	Q1 Actual	Target Sep	Actual Sep	Target 08/09	Traffic Light
National030a	The change in convictions for Prolific and other Priority Offenders (PPOs) over a 12 month period - Current PPOs	Andy Bamber	Low is Good	N/A	N/A	20	Awaiting data	20	
Monthly performance: No data yet available, awaiting performance information from third party (Police). There is 7 months lag time for this indicator.									
National034	Number of domestic homicides per 1,000 population	Andy Bamber	Low is Good		0	0	0	0	GREEN
National043	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Mary Durkin	Low is Good	7.4	9.7	5	12.8	5	RED
<p>Monthly Performance: A high number of serious offences left the courts no option but to impose custodial sentences. The YOT will continue to co-ordinate and runs preventative and diversionary interventions to avoid young people's behaviour escalating to the point where custody is inevitable. At sentencing stage, the YOT will continue to present to the court robust community-based alternatives to custodial sentences commensurate with the seriousness of the offence(s) before the court. [Note: remand fostering is not a community sentence].</p> <p>A comparison of this quarter's data with London and national averages is not available yet; it is expected in the last week of November. In the previous quarter, the YOT figure of 9.7% compares with a London average of 10.2% and a national average (England only) of 6.4%.</p> <p>In the previous quarter, there were 12 custodial sentences for Tower Hamlets young people compared to 410 in all of the 32 London boroughs (this is better than the average for each borough) and 1640 in England. In this quarter 17 Tower Hamlets young people were sentenced to custody. Comparison figures with London and England are not yet available.</p> <p>Past performance indicates that it is possible that the target will be met in one or more of the next two quarters. In 2007/08, the target was met in two quarters.</p> <p>In 2006/07, the target was not met in any quarter. In 2005/06, the target was met in one quarter. It is not likely that the target for the year will be met, since the first two quarters have seen unusually high numbers of young people sentenced to custody, and this will adversely affect the final total for the year.</p>									
National044a	Ethnic composition of offenders on Youth Justice System disposals - White	Mary Durkin	Low is Good		0.5	0	-3.1	0	GREEN
National044b	Ethnic composition of offenders on Youth Justice System disposals - Mixed	Mary Durkin	Low is Good		3.8	0	5.4	0	RED
<p>Monthly Performance: The percentage of offenders who were of Mixed ethnicity in the quarter was 9.3% (15 offenders). The YJB mid-year 2005 population estimate for the Mixed ethnic group was 3.8%. The difference between the two figures is 5.4% (rounded down). Therefore the target of zero percent (parity between the two figures) was missed by 5.4%. The disproportionate representation of young people from different ethnic groups (according to YJB ethnicity categories) in various points of the youth justice system is analysed in detail in the annual youth justice plan. The analysis shows a fluid situation, based on small cohorts of offenders, but the emerging picture is that young people from mixed and black ethnic groups are particularly over-represented in the more punitive/negative aspects of the system, young people from Asian and Chinese/other backgrounds are under represented in these aspects, and the white population is broadly represented proportionally. Actions to reduce the disproportionate representation of young people by ethnic groups are devised and implemented by the YOS. The Race Audit Action Group is to be reconvened in the New Year to consider new data and produce further recommendations.</p>									
National044c	Ethnic composition of offenders on Youth Justice System disposals - Asian	Mary Durkin	Low is Good		-6.1	0	-3	0	GREEN
National044d	Ethnic composition of offenders on Youth Justice System disposals - Black	Mary Durkin	Low is Good		2.1	0	3.1	0	RED
<p>Monthly Performance: The percentage of offenders who were of Black ethnicity in the quarter was 9.3% (15 offenders). The YJB mid-year 2005 population estimate for the Black ethnic group was 6.2%. The difference between the two figures is 3.1% (rounded down). Therefore the target of zero percent (parity between the two figures) was missed by 3.1%. The disproportionate representation of young people from different ethnic groups (according to YJB ethnicity categories) in various points of the youth justice system is analysed in detail in the annual youth justice plan. The analysis shows a fluid situation, based on small cohorts of offenders, but the emerging picture is that young people from mixed and black ethnic groups are particularly over-represented in the more punitive/negative aspects of the system, young people from Asian and Chinese/other backgrounds are under represented in these aspects, and the white population is broadly represented proportionally. Actions to reduce the disproportionate representation of young people by ethnic groups are devised and implemented by the YOS. The Race Audit Action Group is to be reconvened in the New Year to consider new data and produce further recommendations.</p>									
National044e	Ethnic composition of offenders on Youth Justice System disposals - Chinese/Other	Mary Durkin	Low is Good		-1	0	-2.3	0	GREEN

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National044f	Ethnic composition of offenders on Youth Justice System disposals - Unknown	Mary Durkin	Low is Good		0.6	0	0	0	GREEN
National045	Young offenders' engagement in suitable education, training and employment	Mary Durkin	High is Good	81.7	77.6	90	86	90	RED
Monthly Performance: The Education Training & Employment figure for Qtr 2: 2008/09, July to September, is 86%. Performance has improved by 8.4% compared to the previous quarter. We have not met our ambitious target of 90%. A Youth Justice Plan is in place to help those who do not achieve the basics in education by age 16, using New Start, Connexions and the services of the YOS Keeping Young People in Education (KYPE) worker, funded by the Youth Justice Board. We will help young offenders become "job ready" in conjunction with Lifelong Learning, and Tower Hamlets College, and to provide entitlement to ESOL. This will continue to improve performance and we expect to be near or on target by the year end.									
National046	Young Offenders' access to suitable accommodation	Mary Durkin	High is Good	93.4	92.7	95	97.4	95	GREEN
National049a	Total number of primary fires per 100,000 population - primary fires and related fatalities and non-fatal casualties (excluding precautionary checks).	Andy Bamber	Low is Good		82.7	134.2	Awaiting data	268.3	
Monthly Performance: No data yet available, awaiting data from fire service.									
National060	Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement	Kamini Rambellas	High is Good	60.04		70	46.81	70	RED
Monthly Performance: Performance to end of September 08 is 46.81%, slight improvement over last month but the short of 70% target. The backlog of outstanding assessment has been substantially reduced. Projections for full year are between 48 and 61%. Statistical Neighbour average 78%, England 80%. We are taking following actions to address under performance: • Continued daily scrutiny via tracking reports. • Recently published data shows that we carry out a comparatively high number of core assessments. A review of processes and practice has been undertaken to ensure that we meet needs earlier and reduce the number of cases needing to progress to core assessment.									
National061	Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption	Kamini Rambellas	High is Good	100		74.71	75	74.71	GREEN
National062	Stability of placements of looked after children: number of placements	Kamini Rambellas	Low is Good	11.6		9.5	5	9.5	GREEN
National063	Stability of placements of looked after children: length of placement	Kamini Rambellas	High is Good	61.7		75	59.26	75	RED
Monthly Performance: Detoriated to 59.26%, below target (75%) and comparators - Statistical Neighbour 66.3%, England 65.5%. Given the small number of LAC in LBTH (69 per 10,000 population compared to SN average of 93.6), children with higher and more complex needs make up a higher proportion of the total which makes sustaining placements more difficult and performance against this indicator more challenging. We are taking the following actions to address under performance: • Placement stability group continue to scrutinise cases • Placement support meetings to continue to be held for all placements under pressure • Service Manager continuing to scrutinise individual cases									
National064	Child Protection Plans lasting 2 years or more	Kamini Rambellas	Low is Good	2.04		20	18.92	20	GREEN
National065	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time	Kamini Rambellas	Low is Good	13.6		10	5.26	10	GREEN
National066	Looked after children cases which were reviewed within required timescales	Kamini Rambellas	High is Good	98		98	81.33	98	RED
Monthly Performance: The current September 08 figure is 81.33%, below target (98%) and comparators - Statistical Neighbour 87%, England 90%. This is due to delays in recording reviews. The recording issue has been addressed and we expect to be at or near target by the end of the year.									

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National067	Percentage of child protection cases which were reviewed within required timescales	Kamini Rambellas	High is Good	100	100	100	100	100	GREEN
National068	Percentage of referrals to children's social care going on to initial assessment	Kamini Rambellas	None	89.9		82	80.9	82	RED
<p>Monthly Performance: The result shows we are near target and significantly above Statistical Neighbour average (59.4%). Calculation is actually number of assessments completed as % of number of referrals. It is noted that there is wide variation between other boroughs' results which suggest different approaches to recording of referrals. Our approach is that most cases which become referrals should go on to have an initial assessment of need. Indicator is useful as context but this is not seen as a performance issue at the moment.</p>									
National111	Number of first time entrants to the Youth Justice System aged 10-17	Mary Durkin	Low is Good	336	59	175	125	350	GREEN
<p>Monthly Performance: We have exceeded the target. The YOS co-ordinates and runs a range of preventative interventions targeted at those young people who are most vulnerable to the risk of offending.</p>									
National126	Early Access for Women to Maternity Services	Esther Trenchard-Mabere (PCT)	High is Good	61	69	65	69	65	GREEN
National130	Social care clients receiving Self Directed Support per 100,000 population	John Goldup	High is Good	166.75	163.02	175.87	178.96	185	GREEN
National132	Timeliness of social care assessment (all adults)	John Goldup	High is Good	83.8	76.9	90	76.8	90	RED
<p>Monthly Performance: Why is performance off target? Staff shortages in the Occupational Therapy Team have contributed to larger waiting times for Assessments. The proportion of new clients under Occupational Therapy account for 51% of the overall denominator therefore impacts hugely on the result of the PI. What is being done about it? A Management Action Plan has been put in place to focus on a swift response to staffing issues. Action is also taking place to audit records within the performance indicator to ensure accuracy of waiting times. An early warning system is in development to assist teams with allocation of resources to Performance critical cases. Will Performance get back on track to achieve year end target? Action now will negate the impact of missed targets over the first half of the year. When will performance get back on track? Each month remaining in the year will mark an improvement on the overall performance of this indicator.</p>									
National133	Timeliness of social care packages following assessment	John Goldup	High is Good	93.8	N/R	96	95.8	96	AMBER
<p>Monthly Performance: This PI is only 0.2% off the target and we are confident we will reach the end of year target..</p>									
National136	People supported to live independently through social services (all adults)	John Goldup	High is Good	N/R	N/R	N/R	1270	N/A	
<p>Monthly Performance: The figure shown does not include the grant funded services proportion of this indicator. That information is collected through the Grant Funded Survey that is reported to NHS IC by 23rd January 2008.</p>									
National141	Percentage of vulnerable people achieving independent living	John Goldup	High is Good	59	55	65	52.13	65	RED
<p>Monthly Performance: Awaiting comment</p>									
National142	Percentage of vulnerable people who are supported to maintain independent living	John Goldup	High is Good	98	98	99	97.7	99	RED
<p>Monthly Performance: Awaiting comment</p>									

PI Ref No	PI Description	Responsible Officer	Pref Out	Actual 07/08	Q1 Actual	Target Sep	Actual Sep	Target 08/09	Traffic Light
National143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	Andy Bamber	High is Good	73		76	Awaiting data	76	
Monthly Performance: No data yet available, awaiting performance information from third party (Police).									
National144	Offenders under probation supervision in employment at the end of their order or licence	Andy Bamber	High is Good			31	Awaiting data	31	
Monthly Performance: No data yet available, awaiting performance information from third party (Police).									
National183	Impact of local authority trading standards services on the fair trading environment	Bryan Jones	Low is Good		n/a	N/a	0.35	n/a	
Monthly Performance: Give that this is a new indicator, we are developing systems to capture and report on the information needed. An end of year target will therefore be nothing more than a guesstimate, although interim reports will be possible. Targets for subsequent years can be set when we have assessed this years performance and have access to other LA data.									
National184	Food establishments in the area which are broadly compliant with food hygiene	Bryan Jones	High is Good		62.8	59.5	70	62	GREEN
Priority001	The percentage of hate crime cases with identified perpetrators investigated by the Community Safety Service resulting in formal action	Andy Bamber	Low is Good		0	35	0	70	GREEN

PI Ref No	PI Description	Responsible Officer	Pref Out	Actual 07/08	Q1 Actual	Target Sep	Actual Sep	Target 08/09	Traffic Light
Theme 5: A Healthy Community									
National052a	Take up of school lunches - Primary schools	Isobel Cattermole	High is Good	66	65	68	59.1	68	AMBER
Monthly Performance: 59.1% was the uptake of school meals for primary schools. Our target has not been met. This is because no meals were served in August as it was summer holidays and Ramadan was in September. A free school meal campaign for all schools is being planned. It is hoped that we will be back on track by the end of the financial year.									
National052b	Take up of school lunches - Secondary schools	Isobel Cattermole	High is Good	47	42.2	47.5	38.4	47.5	AMBER
Monthly Performance: 38.4% was the uptake of school meals for secondary schools. Our target has not been met. This is because no meals were served in August as it was summer holidays and Ramadan was in September. In addition the pupil's roll went up by approximately 400 pupils. A survey is being conducted on "What is stopping pupil's from having lunch" for secondary and special schools. It is hoped that we will be back on track by the end of the financial year.									
National052c	Take up of school lunches - Special schools	Isobel Cattermole	High is Good	73.6	71.8	74	67.9	74	AMBER
Monthly Performance: 67.9% was the uptake of school meals for special schools. Our target has not been met. This is because no meals were served in August as it was summer holidays and Ramadan was in September. In addition the pupil's roll went up by approximately 400 pupils. A survey is being conducted on "What is stopping pupil's from having lunch" for secondary and special schools. It is hoped that we will be back on track by the end of the financial year.									

PI Ref No	PI Description	Responsible Officer	Pref Out	Actual 07/08	Q1 Actual	Target Sep	Actual Sep	Target 08/09	Traffic Light
National059	Percentage of initial assessments for children's social care carried out within 7 working days of referral	Kamini Rambellas	High is Good	35.45		75	54.04	75	RED
<p>Monthly Performance: The target was not met because of a backlog of outstanding assessments reduced to a manageable level. Projections for performance this year are between 62 and 70% based on numbers completed so far. Statistical Neighbour average is 68.4%, and for England is 70.7%. We are taking following actions to address under performance: • Continued daily scrutiny via tracking reports. • A review of business processes has been undertaken and is now being implemented • Early intervention strategies are being reviewed with the aim of reducing the number of cases needing to be referred to social care.</p>									
National113a	Percentage of the resident population aged 15-24 accepting tests/screen for Chlamydia	Esther Trenchard-Mabere (PCT)	High is Good	18.4	7.1	4	7.2	20	GREEN
National156	Number of households living in temporary accommodation	John Goldup	Low is Good	2483	2515	2127	2614	2127	RED
<p>Monthly Performance: Although we continue to do very well in preventing homelessness we have been less successful in moving people on from temporary accommodation into permanent accommodation. It is important to maintain our dialogue with THH colleagues to help improve performance. It is however unlikely that we will be back on target before the end of the year.</p>									